

# Requirements Analysis: Part 2



- **Topics:**

OO methods:

class diagrams, use cases

# OO-based Notations for Req. Analy.

---

- What's next?
  - Common OO-based techniques or notations
  - What's the UML?
  - Class diagrams as used in requirements modeling
  - Use cases

# The Unified Modeling Language

## —UML

---

- ❑ The standard graphical languages (notation)
- ❑ Unfortunately, turned into large bin that contains everything
- ❑ UML lets one visualize, construct, document things:
  - Conceptual: business processes, requirements, system functions.
  - Concrete: classes, database schemas, components
- ❑ Three leading OO gurus, Booch, Rumbaugh, & Jacobson, joined forces in one company, Rational (now IBM):
  - Rational sold **Rose**, A CASE tool for UML and OOA&D
  - ... and other CASE tools: config. mgmt., requirement, testing tools
- ❑ UML tools: Violet (simple), Together (Borland, VS), Omondo (Eclipse plug-in), Visual Paradigm
  - You'll need one. How to choose?

# The Unified Modeling Language

## —UML

---

- Notations vs. methodologies that use notations
  - Rational defined a well-defined, documented process that uses the UML
  - Now just the Unified Process (UP) not RUP
  - Other methods and processes use the UML too (e.g. HP's Fusion)
- UML is a common language, not a “how to”
- UML is a good idea
  - You should be *familiar* with it
- UML is *not* a panacea:
  - You should know that

# Brief Introduction To UML

---

- UML has several graphic notations including:
  - *Use cases (and Scenarios)*
  - Class diagrams
  - Interaction diagrams
  - Package diagrams
  - State diagrams
  - Activity diagrams
- A good short book:

*Martin Fowler. UML Distilled: A Brief Guide to the Standard Object Modeling Language*

# Brief Introduction To UML

---

- Often learned as a way of doing “OO A&D”
- Object-oriented ***analysis***:
  - Use-cases and scenarios
  - Conceptual modeling with a class diagram
- Object-oriented ***design*** (*we'll do this later*):
  - Package diagrams
  - Class diagrams (refinements of OOA diagrams)
  - Interaction diagrams
  - State diagrams

# UML Class Diagram Notation

---

- Documents classes and their static relationships:
  - Subtypes
  - Associations: structural relations with other classes
- Classes represented as box with three sections:
  - Class name (perhaps other class characteristics e.g. «Abstract»)
  - Attributes (with type, visibility)
  - Operations (with parameters, return type, visibility)
  - Public/protected/private indicated by +/#/- signs

# UML Class Diagram Notation

---

- Class Associations:
  - Sometimes called “static structure” diagram
  - Lines drawn between classes show they have a relationship
  - Name describes relationship—optional only if obvious
  - Multiplicity provides “how-many” information
  - Purpose varies depending on current activity
    - OO Analysis: capture external entities, state, relations. Not so much about behavior. Not a code blue-print.
    - OO Design: fully document classes to be written
      - All attributes and operations. All classes to be used in program.
    - For CS340, we’ll require you to do this for OO Design, following the “blueprint” idea
    - For requirements analysis, not required!

# UML Class Diagram Notation

---

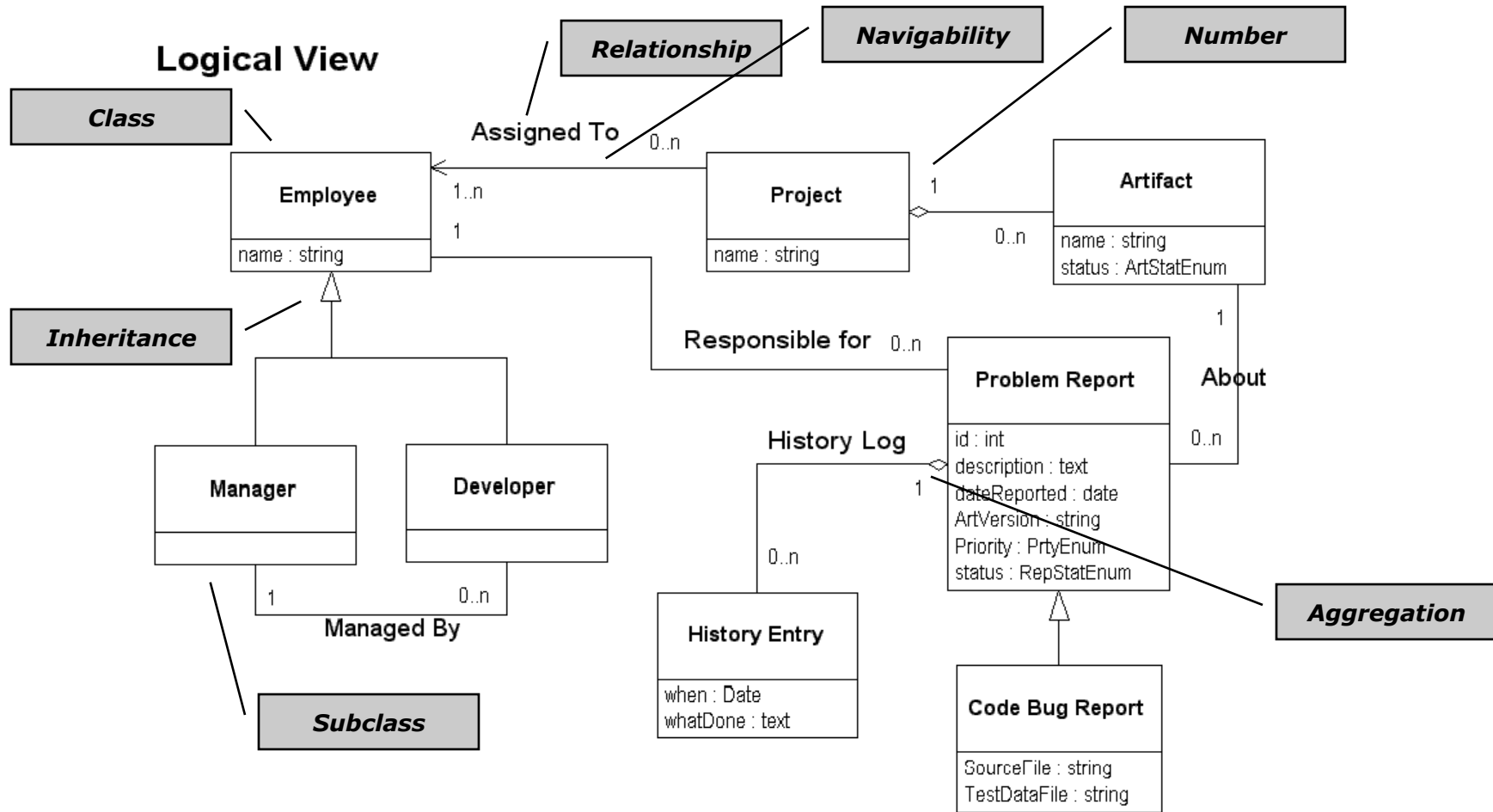
- Certain standard types of relationships:
  - Inheritance:
    - Classes have superclass, subclass relationship
    - Basically the “isa” relationship
    - Also shows “inheritance of interface” (e.g. Java’s interfaces)
  - Aggregation / Composition:
    - Basically the “part-of / has-a” relationship
    - There are some subtleties. See Fowler's *UML Distilled*
  - Possibly confusing: diagram shows both:
    - inheritance, a *definition-relationship*, and
    - aggregation, a *structural-relationship*
- Note: all UML diagram notations allow for *notes* to be attached to objects or to the diagram as a whole

# UML Class Diagram Notation

---

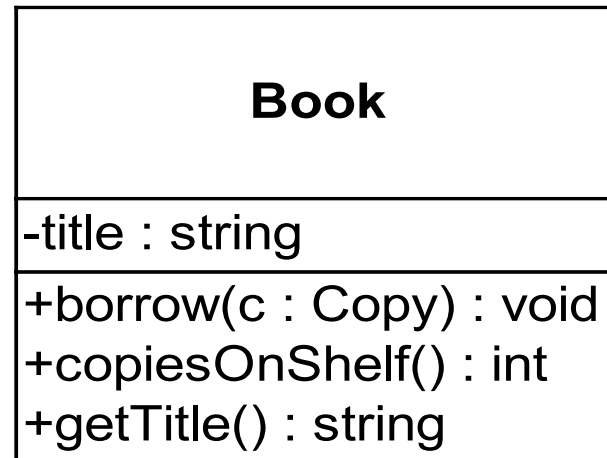
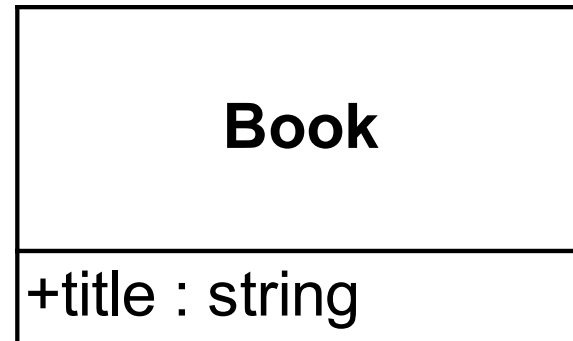
- Box for class:
  - In the box, sections for: attributes, operations
  - Each named
- Types of arrows/lines:
  - Line with *white triangle* pointer shows inheritance
  - Line with *white diamond* pointer shows aggregation
  - Line with *black diamond* pointer shows composition
  - Simple line shows association -- give it a name!
- For aggregation, composition, and association:
  - Numbers at line-ends show how many, the *multiplicity*
  - Arrows at one or both ends if you want to show *navigability*

# Conceptual Model for Problem Report Tool



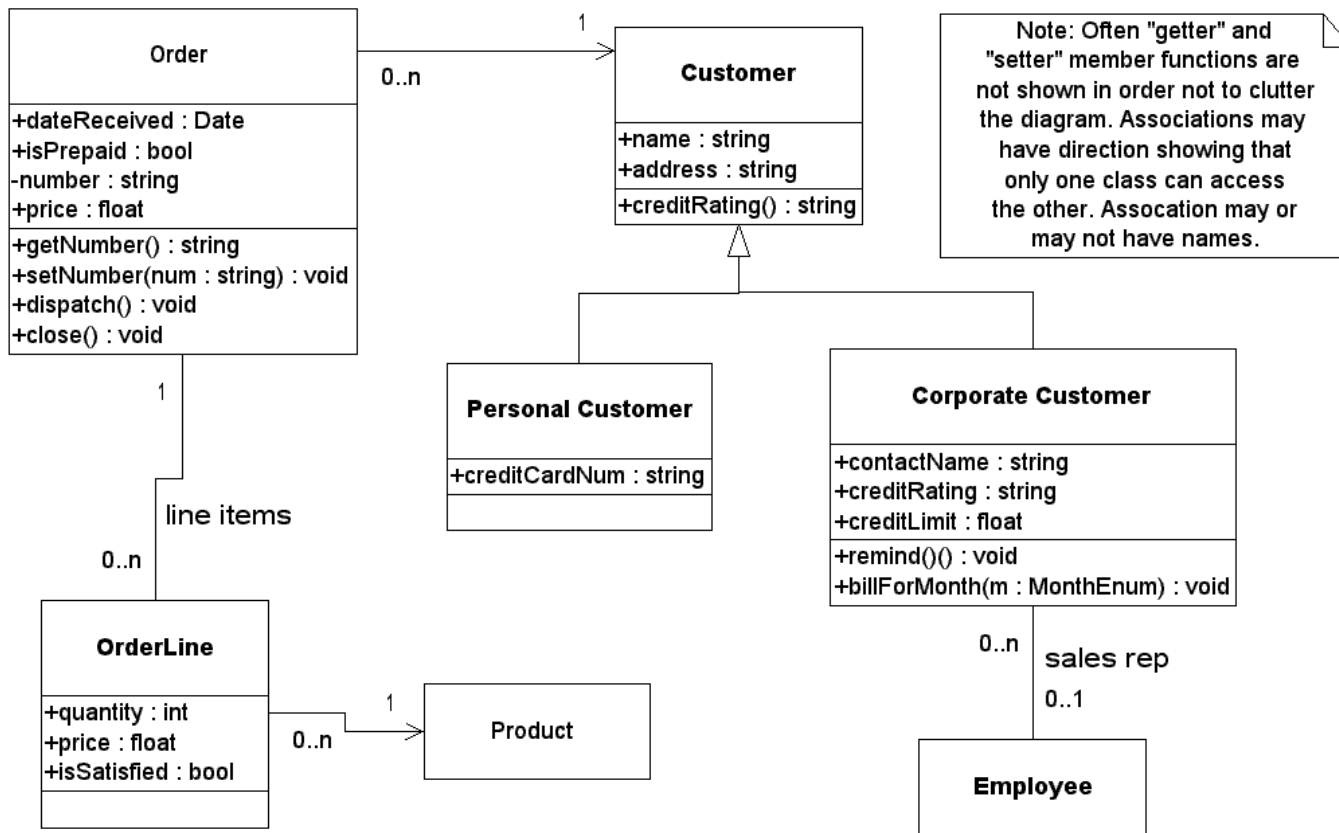
# Classes in UML Diagrams

- ❑ Attributes in middle
- ❑ Operations at bottom
  - Can be suppressed. (What level of abstraction?)
- ❑ Attribute syntax:  
name : type = default
- ❑ Operation syntax:  
name ( params ) : return type
- ❑ Visibility
  - + public
  - private
  - # protected etc.
  - nothing? Java's default-package?



# Another UML Class Diagram Example

## Logical View





# Use Cases - Interactions

---

- Similar to other scenario-based methods
- Goal: define interactions between system and external “entities”
  - Other systems, users
- Defines *tasks* or *services* from an external view
- *Use case*:
  - Defines a goal-oriented set of interactions between external actors and the required system
- Literally a description of the interaction between the user and the system

# Use Cases

---

- Use-case modeling to describe user needs.
  - **Use case:** “a sequence of actions a system performs to yield an observable result of value to a particular actor.”
  - **Actor:** someone or something outside the system that interacts with the system.
- Remember: we want an “external” view of the system. How it interacts with its environment
- Use cases are described as flows of events, usually in text form

# Use Cases

---

## □ *Actors:*

- Parties outside the system that interact with the system.
- Actor may be a class of users, roles users can play, or other systems.
- Non-actor Example: Server for a client.

## □ Use case describes all possible sequence of interactions between actors & system from initiating event (goal) to completion of event (goal satisfied).

# Use Cases

---

- Includes possible variants of main sequence:
  - Sequences that also satisfy the goal
  - Sequences that might lead to failure because of exceptions.
- System is a “black box”, interactions with system, including system responses, are as seen from outside the system.

# Use Cases

---

- ❑ Use cases capture *who* (actor) does *what* (interaction) with the system, for what *purpose* (goal).
- ❑ Complete set of use cases specifies all the different ways to use the system
- ❑ Defines all behavior required of the system, if done completely
- ❑ **Question:** how can one be sure that use case is complete?

# Use Cases

---

- ❑ Generally, use case steps are documented in natural language.
- ❑ **Scenarios:**
  - A scenario is an instance of a use case
  - Single path through the use case.
  - Note this is a specialized use of generic term “scenario”.
- ❑ Possible approach:
  - Construct scenario for the *usual* path through the use case
  - Construct other scenarios for each possible variation of flow through the use case, e.g., triggered by optional paths, error conditions, etc.).

# Example Template for Use Cases

---

- *Use case number or id:*
- *Use case title:*
- *Text description (a few sentences)*
- *Preconditions (if applicable):*
- *Flow of Events:*
- *Basic path:*
  - *1.First step*
  - *2.Second step*
  - *3.etc*
- *Alternative Paths:*
  - *Name and short description (in words) of first alternative path/scenario.*
  - *Name and short description (in words) of 2nd alternative path/scenario.*
  - *etc.*
- *Postconditions (if applicable)*
- *Special conditions (if applicable).*

# Example: ATM Withdrawal

---

- Three use cases for ATM: withdraw money; transfer money; check balance
- *Withdraw money* description—user withdraws money from automatic bank-teller machine:
  - Client inserts card and system reads it
  - System prompts for PIN.
  - Client enters and it's validated.
  - System asks “which operation”
  - Client selects “withdrawal”.
  - Client chooses which account (checking, savings).
  - System requests amount and Client enters it.
  - System communicates with ATM Network to validate account ID, PIN, amount.
  - System asks Client if they want a receipt (if there is paper left to print one).
  - System asks Client to withdraw their card. Client does this.
  - System dispenses requested amount of cash.
  - System prints receipt.

# Example: ATM Withdrawal

---

- Actors: client, system, ATM network
- But it's more complex, isn't it?
  - Alternative branches (“quick cash” withdrawal).
  - Exceptions and errors (invalid pin, network down).
- We group all of these into one single use case
- A **use case** is thus a *family* or *class* of scenarios.
- **Scenarios** are instances of a use case.
- Most systems described by only a small number of use cases, each with a lot of variation.
- Relations between use cases in our models:
  - Some use cases are “included” in others (e.g.. Insert card and check PIN)
  - Some use cases extend functionality in a base use case.

# Advantages of Use Cases

---

- ❑ Represent an external view of the system. (Helps avoid the pitfall of designing too early.)
- ❑ Easily understood by customers and engineers. (Customers and users can validate them.)
- ❑ Provide a natural organization for system functionality
- ❑ Force us to think how the user interacts with the system—very helpful in user-interface design
- ❑ Can form a basis for testing the software using functional testing
- ❑ *Can validate a design by stepping through it to see how it “executes” each scenario*
- ❑ But:
  - Not the whole story: constraints, non-functional requirements
  - Part of requirements documentation, not all of it



# END

---



# Where Are You Re: Requirements

---

- Groups need to...
  - Understand requirements (not design – that's later)
  - Document requirements (for themselves, stakeholders)
- ... and produce:
  - Complete requirements description for part the system
    - both groups do communications protocol requirements
    - System boundary, functional requirements, non-functional req.
    - Representations: use cases, other notations/documentation
  - User interface prototypes (both robot control or debugging).
- Need a process for developing a requirements specifications

# Basic Requirements Analysis Sub-Process

---

- ❑ Develop milestones, schedule, WBS—remember risks and slack time
- ❑ Get all available documentation about project:
  - Domain/application information
  - Target computer system
  - Operating environment
- ❑ Develop **and document** use cases
- ❑ Develop **draft** specification document including:
  - All required/structural material (boilerplate)
  - Overview to characterize system to new reader
  - **Functional** requirements
  - **Non-functional** requirements

# Basic Requirements Analysis Sub-Process

---

- Develop mockup of critical elements (prototype)  
—"is this OK?"
- Review inside corporation—develop detailed question list
- Review with customer
- Revise document and ***repeat***

# Documentation

---

- For CS340, software requirements specification (SRS)
  - Note many methodologies don't demand a formal document
- Ask what this document is for: Your ideas?
  - For developers: why?
  - For other stakeholders: why?



# Requirements Analysis Techniques

---

- Carefully identify:
  - Functional requirements
  - Non-functional requirements
    - for each function / feature
    - for the system as a whole
- Ways of structuring the ***analysis***:
  - Top down
  - Bottom up
  - Object oriented
  - Document oriented

# Requirements Analysis Techniques

---

- Information acquisition methods:
  - Intelligent query of customers or users
  - Careful review of specification by both sides
  - Prototyping of ideas for evaluation
  - Build models (e.g. diagrams, prototypes)
- Customers ***cannot*** state what they want but they can ***criticize***
  - A view of the process might look like the “Elicit, Document, Verify” diagram we put on the board









# Use Case Example Sketch

---

- Goal:
  - Move robot under **sequence** control to new location
- Actors:
  - Driver, robot
- Possible sequence of commands (completely hypothetical):
  - Set interface to motion command mode
  - (Position camera to required direction)
  - Set motion limits (speed, turning radius, direction, etc.)
  - Turn on robot sensors
  - Define initiate and continue movement sequence
- Other scenarios to consider:
  - Robot hits something
  - Robot exceeds performance limits
  - Robot loses communication
  - Etc.

# Use-Case Resources

---

## □ Web Sites:

- <http://www.usecases.org/>
- <http://www.pols.co.uk/use-case-zone/>
- [http://www.bredemeyer.com/use\\_cases.htm](http://www.bredemeyer.com/use_cases.htm)

## □ Textbooks:

- Object-Oriented Software Engineering: A Use-Case Driven Approach, Jacobson, I. et al.
- The Unified Modeling Language User Guide, Grady Booch, et al
- The Unified Modeling Language Reference Manual, James Rumbaugh, et al

# Always Remember

---

**Once implemented,  
wrong requirements are *very* expensive to repair**

**Once software is in the field,  
wrong requirements are *extremely* expensive to  
repair**

**Customers think that requirements can be changed  
very easily.**

**You must make the costs clear.**